

Dear customers,

For 2 weeks now, Datafirst – I'Car Systems – Imaweb Group has been preparing this confinement situation to be able to maintain our activities of development, maintenance, support and deployment for all of our the dealers and manufacturers we work with.

Since Wednesday the 11th in Spain and Friday the 13th in France , our teams are working remotely to insure our IT infrastructure could withstand the charge of such an organization.

With all these prior checks, we decided to place 100% of our activities in home office on Tuesday, March 17th. In this way, we can guarantee you a 100% level of service on all our missions while giving priority to the health protection of our employees, customers and partners.

As such, we would like to remind you the preferred means to contact us :

- Business and distribution for Datafirst products: dlvad@datafirst.fr
- Business and distribution for I'Car Systems products: conseillers.clientele@icarsystems.fr
- Manufacturers relationship: xsibille@datafirst.fr
- Support for Datafirst products: [datacar portal](#), assistance@datafirst.fr, 0820 820 821
- Support for I'Car Systems products : [Portail Akuitéo](#), 0825 373 720
- Finance Datafirst : recouvrement@datafirst.fr
- Finance I'Car Systems : treso@icarsystems.fr
- Deployment projects for Datafirst products: dlplanification@datafirst.fr
- Deployment projects for I'Car Systems products: planning@icarsystems.fr

We are aware of the sensitive and exceptional nature of the situation, we rely on your understanding and ensure that everything goes smoothly.

Best regards,



Patrick Prajs
Président Groupe
CEO